
Design – Tranche 4 update

8 June 2022

MHHS-DEL451

Version 1.0

PUBLIC

MHHS DESIGN DELIVERY PRINCIPLES

- We absolutely won't compromise the quality of MHHS Design to hit a timeline
- A robust design is key to the successful implementation of MHHS
- Industry buy-in to the design process is vital

Progress to date

The Industry Design process commenced in Nov 2021 with formal review process commencing in mid-Feb 2022. With your help, the team have achieved the following:

- Tranche 1 conditionally approved (24 artefacts)
- Tranche 2 to be tabled for conditional approval on 08/06 (19 artefacts)
- Tranche 3, 10 artefacts under review currently (closes on 10/06)
- Tranche 4, 49 artefacts currently in development
- We have run and you have participated in 17 Working Groups and 62 Sub-Working Groups - demonstrating the extensive engagement and effort that we have all made to getting the design right
- 1,433 comments received so far across the first 2 tranches
- Having taken time to consider all of the comments received, no major design issues were raised. 33 non-substantive issues identified so far
- We have listened to concerns raised at DAG and have introduced enhanced controls to manage design issues

Delay to Tranche 4

Tranche 4 artefacts are not ready to be published for industry review on 8 June as planned

It is necessary to delay the publication of the Tranche 4 artefacts, because of the **significant amount of comments** received in the previous tranches in addition to **further complexity identified in the Design process**

To adhere to the Design objectives therefore, the Design team:

- Took the time to review all of the comments received to ensure the quality of the design
- Listened to the industry, via their comments on the design, to ensure buy-in from industry
- Wanted to make sure that the design was robust by considering every comment raised to assure that there were no material concerns raised

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Delay to Tranche 4

We have identified some lessons that we will take into further Tranches and areas of work

1. There was a significant increase in industry engagement following Tranche 1

This has been incredibly valuable and has enriched Design. The processing of the volume of comments, treatment of feedback around the Design process and implementation of the additional controls has taken up significant effort from the Design team, resulting in reduced capacity for the production of Tranche 4 documents to the quality we want

2. Documents that were produced via Sub-working groups attracted more comments than was anticipated

- *There was an assumption that documents generated via sub working groups would be substantially complete. Impact on delivery: T3 and T4 artefact development was delayed due to the additional capacity required to address comments which included further engagement with participants in order address appropriately*

3. Recognise that additional complexity was encountered during Design thus far, than initially anticipated

This also has led to additional capacity being necessary to complete Design artefacts (against forecast)

4. Aiming for consensus has proven to be more complex and time consuming than expected which is exacerbated by not all Sub-working groups having broad participation

This also has led to additional capacity being necessary with impacts on downstream

5. Industry challenged the baselining approach (conditional approval)

This generated a significant amount of uncertainty around the implications of conditional approval however we believe that a staggered approach has helped flush out concerns early on and allowed subsequent artefacts to proceed on a foundation of relative stability

We recognise, however, that we need to communicate more effectively on the route to final baselining and the role of incremental approval.

NEXT STEPS

A detailed schedule of all remaining activity has been produced. This will be reviewed and assured ahead of being formally shared. The schedule has taken into consideration:

- The impact of delay already incurred in the Tranche 4 artefact preparation
- Industry's concerns and recognises that sufficient time must be allocated for review and comment resolution, with associated industry engagement
- Lessons learnt from the previous tranches (as per those set out on the previous slide)

We have considered augmenting the Design Team, however in any plan recovery, augmenting the team with additional resources can be counter-productive. This option has been assessed and discounted given the inertia that would result during a period of onboarding new resources at this stage of the process

We will publish the revised schedule within 2 weeks

The re-plan notwithstanding, **Design activities continue:**

- T4 – Additional workshops to be scheduled alongside continued artefact preparation
- T3 - Process the comments from the industry review
- Progress Design issue resolution